



SQLPortal Installation Manual



Reference: SQLPortalIM.doc
Version: 2.0
Date last changed: 20-03-2003

Copyright

Copyright © 2003 by Consonant Solutions B.V.

All rights reserved. No part of the contents of this publication may be reproduced or transmitted in any form or by any means without the written permission of the publisher.

Consonant Solutions B.V.

Jupiterstraat 96

2132 HE HOOFFDORP

The Netherlands

Phone : +31-(0)23-5556364

Fax : +31-(0)23-5553218

Website : www.sqlportal.nl

Table of contents

Preface	4
Before installing SQLPortal	4
Installing SQLPortal!.....	4
Installing SQLPortal from a zip file.....	4
Installing SQLPortal from the CDROM	4
Uninstalling SQLPortal.....	5
Preparing the system	5
Configuring Oracle.....	5
Configuring SQL Server.....	5
Configuring Access.....	5
Troubleshooting.....	5
What to do with a connection could not be opened error message	5
How do I determine the version of SQLPortal?	6
Installing SQLPortal Tutorial.....	6
Downloading the tutorial	6
Installing the tutorial from a zip file.....	6
Getting Help	7
For more information or comments, please contact us	7
Service and Support	7

Preface

SQLPortal comes in two different versions: SQLPortal Professional and SQLPortal for Microsoft Access. For both versions a trial version zip file can be downloaded from the Consonant's website (<http://www.sqlportal.nl>). SQLPortal Professional and SQLPortal for Microsoft Access come with a license key and are available in zip file format and on a CDROM. The installation procedure of all versions is fairly similar.

Furthermore, a multimedia tutorial is available for download. It can be downloaded separately as needed.

Before installing SQLPortal

Make sure you have sufficient access privilege on the computer to install the software. SQLPortal makes use of Microsoft Data Access Components (MDAC) version 2.5 or newer for database access. However, MDAC is not included with the setup. If your computer does not have (the correct version of) MDAC, please go to the Microsoft download site (<http://www.microsoft.com/data>), download the correct version of MDAC and install it. MDAC can also be downloaded from the Consonant's website at <http://www.sqlportal.nl/> under downloads.

Installing SQLPortal!

Installing SQLPortal from a zip file

1. Check the contents of the zip file. It should contain three file: Setup.exe, SQLPortal.cab and Setup.lst.
2. Extract the contents of the zip file to a temporary folder on your hard drive.
3. Open in **My Computer** the folder to where you extracted the zip file.
4. Double click on setup.exe.
5. Follow the instructions on the screen.
When asked for the license key, please enter the license key that is provided to you.

Installing SQLPortal from the CDROM

1. Place the CDROM into the CDROM drive.
2. Open in **My Computer** the CDROM drive.
3. Check the contents of the CDROM. It should contain three file: Setup.exe, SQLPortal.cab and Setup.lst.
4. Double click on setup.exe.
5. Follow the instructions on the screen.
When asked for the license key, please enter the license key that is provided to you.

Uninstalling SQLPortal

If necessary, you can easily remove SQLPortal from your computer.

1. Click the Windows **Start** button
2. Point to **Programs**
3. Point to **SQLPortal** or **SQLPortal for Access**.
4. Click **Uninstall**

Preparing the system

SQLPortal requires little or no configuration. Nevertheless it is important that the computer is properly configured for the database type that you would like to query. The table below describes the databases supported by each product version.

Product	Database		
	Oracle	SQL Server	Access
SQLPortal Professional	x	x	x
SQLPortal for Microsoft Access			x

Configuring Oracle

1. In order to make use of the Oracle database it is necessary to install the Oracle Client on your local machine.
2. Then you have to set up a TNSName. Configuring TNS names can be done using either the **Oracle Net8 Easy Config** tool or **Oracle Net8 Assistant**. Please consult your Oracle Database Administrator for the appropriate TNSName settings.

Configuring SQL Server

No additional settings are needed for SQL Server.

Configuring Access

No additional settings are needed for Access.

Troubleshooting

What to do with a connection could not be opened error message

After installing SQLPortal it is possible to run into the error message "Connection could not be opened, check your connection arguments!". Please check the log file in the install directory of SQLPortal to see if the following messages are in there too:

Log format : Date / time - Message

```
1/7/03 / 9:58:21 AM -      429 ActiveX component can't create
object
1/7/03 / 9:58:21 AM -      Connection could not be opened,
check your connection arguments!
1/7/03 / 9:58:23 AM -      Application terminated.
```

If the message “429 ActiveX component can’t create object” is directly above the “Connection could not be opened” message, then it is likely that either Microsoft Data Access Component (MDAC) is missing or a not correct version is installed. SQLPortal is written to work with MDAC version 2.5 or newer.

How do I determine the version of SQLPortal?

You can find this information if you right-click the executable in Windows Explorer and choose Properties from the popup menu. Click on the Version tab. The file version shows the product version number.

Installing SQLPortal Tutorial

Downloading the tutorial

The tutorial is not packaged with the product and needs to be downloaded separately from the Consonant's website at <http://www.sqlportal.nl/> under downloads.

Installing the tutorial from a zip file

1. Check the contents of the zip file. It should contain three file: Setup.exe, SQLPortal Tutorial.cab and Setup.lst.
2. Extract the contents of the zip file to a temporary folder on your hard drive.
3. Open in **My Computer** the folder to where you extracted the zip file.
4. Double click on setup.exe
5. Follow the instructions on the screen.

Getting Help

For more information or comments, please contact us

Consonant Solutions BV
Jupiterstraat 96
2132 HE HOOFFDORP
The Netherlands
Phone: +31 (0)23 5556364
Fax: +31 (0)23 5553218
Email: Info@consonant.nl

Service and Support

Email: support@consonant.nl
Phone: +31 (0)23 5556364
Fax: +31 (0)23 5553218